Data Backup & Recovery Assessment

IT PROFESSIONAL SERVICES

- Installation / Configuration
- Technical Support
- Performance Tuning

IT SOLUTION EXPERTISE

- Operating Systems
- Firewalls
- Wireless / Mobility
- Network Security
- Desktop Security
- Email
- Data Storage
- Backup / Recovery
- Encryption
- Malware / Email Filtering / Spam
- URL Mgmt.
- Databases
- Virtualization
  + Data Center
  + Desktop

IT ASSESSMENTS

- Backup & Recovery
- Gateway Security
- Network Design
- Data Storage
- Asset Inventory
- Virtualization

IT CONSULTING SERVICES

- ITIL
- Best Practice
- Infrastructure Design
- Managed Services

Enterprise Consulting Group's (ECG) Data Backup & Recovery Assessment Service provides an evaluation of a customer's key backup infrastructure components and policies.

During this engagement, ECG's field experienced System Engineers will perform a review of the customer's backup environment assets, configuration and related policies in the following areas:

- Personnel Roles & Responsibilities
- Service Level Agreements
- Supporting Infrastructure
- Backup Strategy
- Media Management
- Documentation
- Backup Administration Practices
- Backup Policy Optimization & Tuning
- Data Recovery Capabilities
- Data Store Capacity

This service includes a general analysis of the above listed areas and culminates in a Report of Findings which:

- Describes the current state of the customer's data backup and recovery environment.
- Identifies gaps and risks based on "Data Backup and Recovery" best practices.
- Provides recommendations for improvement.

As an independent 3rd party assessment, this service is a valuable step toward satisfying internal / external audit requirements related to data backup and recovery. It also provides the customer with the information necessary to solidify their data backup and recovery posture.