



# The IT Infrastructure Specialists

## VMware Installation and Support

### IT PROFESSIONAL SERVICES

- Installation / Configuration
- Technical Support
- Performance Tuning

### IT SOLUTION EXPERTISE

- Operating Systems
- Firewalls
- Wireless / Mobility
- Network Security
- Desktop Security
- Email
- Data Storage
- Backup / Recovery
- Encryption
- Malware / Email Filtering / Spam
- URL Mgmt.
- Databases
- Virtualization
  - + Data Center
  - + Desktop

### IT ASSESSMENTS

- Backup & Recovery
- Gateway Security
- Network Design
- Data Storage
- Asset Inventory
- Virtualization

### IT CONSULTING SERVICES

- ITIL
- Best Practice
- Infrastructure Design
- Managed Services

System virtualization has been embraced industry wide as an effective method for companies to address an expanding data center footprint, both in terms of floor space and expensive power and resource consumption. Virtual environments provide a high degree of flexibility in the allocation of machine resources and offer rapid recovery options in the event of a system hardware failure or corruption.

Enterprise Consulting Group's (ECG) professional VMware design, installation, configuration and support services provides customers with a worry-free deployment and allows them to take full advantage of the manageability and financial benefits offered by VMware's virtualization process.

ECG's vendor certified, field experienced engineers have performed VMware deployments in many customer environments across a variety of industries, including manufacturing, health care, small businesses and municipalities. Our engineers are experts in the use of VMware's high availability, rapid provisioning and management features, as well as in the use of key VMware tools including:

- |           |               |
|-----------|---------------|
| • vCenter | • VMware View |
| • vMotion | • vSphere     |

We can assist with the configuration of new VMware environments or updating, assessing and tuning existing environments. Our services include migration of physical machines to the new virtual environment as required.

As with all ECG professional service deliveries, our VMware deployments include full documentation including Engineering Site Reports.

For customers that require ongoing administrative assistance with their VMware environment, ECG offers a full range of multi-faceted Support Services including 24x7 "live" telephone coverage, remote and on site engineering support, periodic health checks/tune-ups and environment shore-ups.

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